

Yuanta Financial Holding Company
Procedures for Integrity Management and Guidelines for Conduct

Approved by the Board of Directors on December 27, 2011 (22nd meeting of the 5th board)

Amendments approved on March 30, 2015 (28th meeting of the 6th board)

Amendments approved on January 23, 2019 (36th meeting of the 7th board)

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Article 1 (Purpose of Adoption and Scope of Application)

The Company engages in commercial activities following the principles of fairness, honesty, faithfulness, and transparency, and in order to fully implement a policy of ethical management and actively prevent unethical conduct, these Procedures for Integrity Management and Guidelines for Conduct (hereinafter, "Procedures and Guidelines") are adopted pursuant to the provisions of the Yuanta Financial Holding Company Integrity Management Guidelines and the applicable laws and regulations of the places where the Company and its business groups and organizations operate, with a view to providing all personnel of the Company with clear directions for the performance of their duties.

The scope of application of these Procedures and Guidelines includes the subsidiaries of the Company, any incorporated foundation in which the Company's accumulated contributions, direct or indirect, exceed 50 percent of the total funds of the foundation, and other group enterprises and organizations, such as institutions or juristic persons, substantially controlled by the Company.

Article 2 (Applicable Subjects)

For the purposes of these Procedures and Guidelines, the term "personnel of this Company" refers to any director, managerial officer, employee, mandatary or person having substantial control, of the Company or its group enterprises and organizations.

Any provision, promise, request, or acceptance of improper benefits by any personnel of the Company through a third party will be presumed to be an act by the personnel of the Company.

Article 3 (Unethical Conduct)

For the purposes of these Procedures and Guidelines, "unethical conduct" means that any personnel of the Company, in the course of their duties, directly or indirectly provides, promises, requests, or accepts improper benefits or commits a breach of ethics, unlawful act, or breach of fiduciary duty for purposes of acquiring or

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maintaining benefits.

The counterparties of the unethical conduct under the preceding paragraph include public officials, political candidates, political parties or their staffs, and government-owned or private-owned enterprises or institutions and their directors, supervisors, managerial officers, employees, persons having substantial control, or other interested parties.

Article 4 (Types of Benefits)

For the purposes of these Procedures and Guidelines, the term “benefits” means any money, gratuity, gift, commission, position, service, preferential treatment, rebate, facilitating payment, entertainment, dining, or any other item of value in whatever form or name.

Article 5 (Responsible Unit and Duty)

The Company shall designate the Sustainability Committee as the solely responsible unit (hereinafter, “responsible unit”) under the board of directors, allocate sufficient resources and appropriate personnel, and be in charge of the amendment, implementation, interpretation, and advisory services with respect to these Procedures and Guidelines, the recording and filing of reports, and the monitoring of implementation. The responsible unit shall be in charge of the following matters and also submit regular (at least once a year) reports to the board of directors:

1. Assisting in incorporating ethics and moral values into the Company’s business strategy and adopting appropriate prevention measures against corruption and malfeasance to ensure ethical management in compliance with the requirements of laws and regulations.
2. Regularly analyzing and assessing the risk of unethical conduct within the business scope, and formulating a program to prevent unethical conduct based on this analysis. Setting out in each program the standard operating procedures and conduct guidelines with respect to the Company’s operations and business.
3. Planning the internal organization, structure, and allocation of responsibilities and setting up check-and-balance mechanisms for mutual supervision of the business activities within the business scope which are possibly at a higher risk for unethical conduct.
4. Promoting and coordinating awareness and educational activities with respect to integrity policy.
5. Developing a whistle-blowing system and ensuring its operating effectiveness.
6. Assisting the board of directors and management in auditing and assessing whether the prevention measures taken for the purpose of implementing integrity

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management are effectively operating, and preparing reports on the regular assessment of compliance with integrity management in operating procedures.

7. Preparing and properly preserving the relevant documented information such as the integrity management policies and their compliance statements, implementation of the commitments and status of implementation.

Article 6 (Prohibition against Providing or Accepting Improper Benefits)

Except under one of the following circumstances, when providing, accepting, promising, or requesting, directly or indirectly, any benefits as specified in Article 4, the conduct of the given personnel of the Company shall comply with the provisions of the Yuanta Financial Holding Company Integrity Management Guidelines and these Procedures and Guidelines, and the relevant procedures shall have been carried out:

1. The conduct is undertaken to meet business needs and is in accordance with local courtesy, convention, or custom during domestic (or foreign) visits, reception of guests, promotion of business, and communication and coordination.
2. The conduct has its basis in ordinary social activities that are attended or others are invited to hold in line with accepted social custom, commercial purposes, or developing relationships.
3. Invitations to guests or attendance at commercial activities or factory visits in relation to business needs, when the method of fee payment, number of participants, class of accommodations, and the time period for the event or visit have been specified in advance.
4. Attendance at folk festivals that are open to and invite the attendance of the general public.
5. Rewards, emergency assistance, condolence payments, or honorariums from the management.
6. Adherence to social rituals and customs or other conduct that complies with the rules of the Company.

Article 7 (Procedures for Handling the Acceptance of Improper Benefits)

Except under any of the circumstances set forth in the preceding article, when any personnel of the Company are provided with or are promised, either directly or indirectly, any benefits as specified in Article 4 by a third party, the matter shall be handled in accordance with the following procedures:

1. If there is no relationship of interest between the party providing or offering the benefit and the official duties of this Company's personnel, the personnel shall report to their departmental supervisor within three (3) days from the acceptance of

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the benefit, and the responsible unit shall be notified if necessary.

2. If a relationship of interest does exist between the party providing or offering the benefit and the official duties of the Company's personnel, the personnel shall return or refuse the benefit, and shall report to his or her departmental supervisor and notify the responsible unit. When the benefit cannot be returned, then within three (3) days from the acceptance of the benefit, the personnel shall refer the matter to the responsible unit for handling.

"A relationship of interest between the party providing or offering the benefit and the official duties of the Company's personnel," as referred to in the preceding paragraph, refers to one of the following circumstances:

1. When the two parties have commercial dealings, a relationship of direction and supervision, or subsidies (or rewards) for expenses.
 2. When a contracting, trading, or other contractual relationship is being sought, is in progress, or has been established.
 3. Other circumstances in which a decision regarding the Company's business, or the execution or non-execution of business, will result in a beneficial or adverse impact.
- The responsible unit of the Company shall make a proposal, based on the nature and value of the benefit under Paragraph 1, that it be returned, accepted on payment, given to the public, donated to charity, or handled in another appropriate manner. The proposal shall be implemented after being reported and approved by the Company's president.

Article 8 (Prohibition of and Handling Procedures for Facilitating Payments)

The Company shall neither provide nor promise any facilitating payment.

If any personnel of the Company provides or promises a facilitating payment under threat or intimidation, they shall submit a report to their departmental supervisor stating the facts and shall notify the responsible unit.

Upon receipt of the report under the preceding paragraph, the responsible unit shall take immediate action and undertake a review of relevant matters in order to minimize the risk of recurrence. In a case involving alleged illegality, the responsible unit shall also immediately report to the relevant judicial agency.

Article 9 (Procedures for Handling Political Contributions)

The Company shall conduct its business activities in a fair and transparent manner.

Political contributions by the Company shall be made in accordance with the Company's External Donation Guidelines and the following provisions:

1. It shall be ascertained that the political contribution is in compliance with the laws and regulations governing political contributions in the country in which the recipient

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is located, including the maximum amount and the form in which a contribution may be made.

2. A written record of the decision-making process shall be kept.
3. Account entries shall be made for all political contributions in accordance with applicable laws and regulations and relevant procedures for accounting treatment.
4. In making political contributions, commercial dealings, applications for permits, or carrying out other matters involving the interests of the Company with the related government agencies shall be avoided.

Article 10 (Procedures for Handling Charitable Donations or Sponsorships)

Charitable donations or sponsorships by the Company shall be provided in accordance with the Company's External Donation Guidelines and the following provisions:

1. It shall be ascertained that the donation or sponsorship is in compliance with the laws and regulations of the country where the Company is doing business.
2. A written record of the decision making process shall be kept.
3. A charitable donation may not be a disguised form of bribery.
4. The returns received as a result of any sponsorship shall be specific and reasonable, and the subject of the sponsorship may not be a counterparty of the Company's commercial dealings or a party with which any personnel of the Company has a relationship of interest.

Article 11 (Recusal)

When a Company director of the board himself/herself or the juristic person represented thereby, has a stake in a matter at the board meeting, that director, shall state the important aspects of the stake in the meeting, and where there is a likelihood that the interests of the Company would be prejudiced, may not participate in the discussion or vote on that matter, and shall recuse himself or herself from any discussion and voting, and may not exercise voting rights as proxy on behalf of another director. The directors shall exercise discipline among themselves, and may not support each other in an inappropriate manner.

If a director's spouse, family members and relatives within the second degree of kinship, or a company with which the director has a controlling relationship is interested in the matter of the board meeting described in the preceding paragraph, the director shall be deemed to have an interest in such matter.

If in the course of conducting company business, any personnel of the Company discovers that a potential conflict of interest exists involving themselves or the juristic person that they represent, or that they or their spouse, parents, children, or

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a person with whom they have a relationship of interest is likely to obtain improper benefits, the personnel shall report the relevant matters to both his or her departmental supervisor and the responsible unit, and the departmental supervisor shall provide the personnel with proper instructions.

No personnel of the Company may use Company resources on commercial activities other than those of the Company, nor may any personnel's job performance be affected by his or her involvement in the commercial activities other than those of the Company.

Article 12 (Organization and Duties of the Confidentiality Mechanism & Prohibition against the Infringement of Intellectual Property Rights)

Each department of the Company shall pay attention to the management, preservation, and confidentiality of intellectual properties, such as trade secrets, trademarks, patents, and copyrights, of each department, and may not disclose to any other party any trade secrets of the Company of which they have learned, nor may they inquire about or collect any trade secrets of the Company unrelated to their individual duties.

In the process of carrying out their duties, the Company's personnel shall adhere to all relevant intellectual property laws and regulations, the Company's internal operational procedures, and contractual regulations; without the consent of the owner of the intellectual property rights, no use, leakage, disposal, damage, or other violations of intellectual property rights are allowed.

Article 13 (Prohibition of Unfair Competitive Practices)

The Company shall follow the *Fair Trade Act* and applicable competition laws and regulations when engaging in business activities.

Article 14 (Prevention of Prejudice to Rights and Interests of Stakeholders)

The Company shall collect and understand the applicable laws and regulations and international standards governing its business which it shall observe, and gather and publish all guidelines for the Company's personnel.

The Company shall set up a special area for stakeholders on the Company's website in order to prevent the rights and interests of stakeholders from being prejudiced.

Where there are media reports, or sufficient facts to determine, that the Company is likely to prejudice the rights and interests of stakeholders, the Company shall immediately verify the facts and present a review and improvement plan.

The responsible unit of the Company shall report the event as in the preceding paragraph, actions taken, and subsequent reviews and corrective measures taken, to

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the board of directors.

Article 15 (Prohibition against Insider Trading and Confidentiality Agreement)

All Company personnel shall adhere to the provisions of the *Securities and Exchange Act*, and may not take advantage of undisclosed information of which they have learned to engage in insider trading. Personnel are also prohibited from divulging undisclosed information to any other party, in order to prevent other party from using such information to engage in insider trading.

Any organization or person outside of the Company that is involved in any merger, demerger, acquisition and share transfer, major memorandum of understanding, strategic alliance, other business partnership plan, or the signing of a major contract by the Company shall be required to sign a non-disclosure agreement in which they undertake not to disclose to any other party any trade secret or other material information of the Company acquired as a result, and that they may not use such information without the prior consent of the Company.

Article 16 (Adherence to and Announcement of Integrity Management Policy)

The Company shall require a statement from its directors of the board and senior management that they are following an integrity management policy and shall require its employees to comply with the integrity management policy in their terms of employment.

The Company shall disclose its integrity management policy in its internal rules, annual reports, on the Company's websites, and in open prospectuses, and shall make timely announcements of the policy in events held for outside parties such as investor press conferences, in order to make its suppliers, customers, and other business-related institutions, and personnel fully aware of its principles and rules with respect to integrity management.

Article 17 (Integrity Management Evaluation Prior to Development of Commercial Relationships)

Before developing a commercial relationship with another party, such as an agent, supplier, customer, or other counterparty in commercial dealings, the Company shall evaluate the legality and integrity management policy of the party and ascertain whether the party has a record of involvement in unethical conduct, in order to ensure that the party conducts business in a fair and transparent manner and will not request, offer, or take bribes.

When the Company carries out the evaluation under the preceding paragraph, it may adopt appropriate audit procedures for a review of the counterparty with which it

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will have commercial dealings with respect to the following matters, in order to gain a comprehensive knowledge of its integrity management:

1. The enterprise's nationality, location of business operations, organizational structure, and place where it will make payment.
2. Whether the enterprise has adopted an integrity management policy.
3. Whether the enterprise has a public record of unethical conduct such as bribery or illegal political contributions at the Judicial Yuan (Court) in the most recent year.

Article 18 (Statement of Integrity Management Policy to Counterparties in Commercial Dealings)

Any personnel of the Company, when engaging in commercial activities, shall make a statement to the trading counterparty about the Company's integrity management policy and related rules, and shall clearly refuse to provide, promise, request, or accept, directly or indirectly, any improper benefit in whatever form or name.

Article 19 (Avoidance of Commercial Dealings with Unethical Operators)

All personnel of the Company shall avoid business transactions with an agent, supplier, customer, or other counterparty in commercial interactions that is involved in unethical conduct. When the counterparty or partner in cooperation is found to have engaged in unethical conduct, the personnel shall immediately cease dealing with the counterparty and blacklist it for any further business interaction in order to effectively implement the Company's integrity management policy.

Article 20 (Stipulation of Terms of Integrity Management in Contracts)

Before entering into a contract with another party, the Company shall gain a thorough knowledge of the status of the other party's integrity management, and shall make observance of the integrity management policy of the Company part of the terms and conditions of the contract, stipulating the following matters:

1. When a party to the contract becomes aware that any personnel has violated the terms and conditions pertaining to prohibition of acceptance of commissions, rebates, or other improper benefits, the party shall immediately notify the other party of the violator's identity, the manner in which the provision, promise, request, or acceptance was made, and the monetary amount or other improper benefit that was provided, promised, requested, or accepted. The party shall also provide the other party with pertinent evidence and cooperate fully with the investigation. If there has been resultant damage to either party, the party may claim damages from the other party, and may also deduct the full amount of the damages from the contract price payable.

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2. Where a party is discovered to be engaged in unethical conduct in its commercial activities, the other party may terminate or rescind the contract unconditionally at any time.

3. Specific and reasonable payment terms, including the place and method of payment and the requirement for compliance with related tax laws and regulations.

Article 21 (Handling of Unethical Conduct by Personnel of the Company)

As an incentive to insiders and outsiders for informing of unethical or unseemly conduct, relevant whistleblowing system standards, such as the acceptance, investigation, and reporting of whistleblowing cases, shall be handled in accordance with the Company's Whistleblowing System and Implementation Measures.

Article 22 (Actions upon Event of Unethical Conduct by Others toward the Company)

If any personnel of the Company discovers that another party has engaged in unethical conduct towards the Company, and such unethical conduct involves alleged illegality, the Company shall report the relevant facts to the judicial and prosecutorial authorities; where a public service agency or public official is involved, the Company shall additionally notify the governmental anti-corruption agency.

Article 23 (Internal Awareness, Establishment of a System for Rewards, Penalties, and Complaints, and Related Disciplinary Measures)

The responsible unit of the Company shall organize regular internal awareness sessions to communicate the importance of ethics to its directors, employees, and mandataries.

The Company shall link integrity management to employee performance evaluations and human resources policies, and establish clear and effective systems for rewards, penalties, and complaints.

If any personnel of the Company seriously violates its ethical conduct, the Company shall dismiss the personnel from his or her position or terminate his or her employment in accordance with applicable laws and regulations or the personnel policy and procedures of the Company.

The Company shall disclose on its intranet the violator's date and details of the violation, and the actions taken in response.

Article 24 (Enforcement)

These Procedures and Guidelines, and any amendments hereto, shall be implemented after adoption by resolution of the board of directors, and shall be

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reported to the shareholders meeting.

When these Procedures and Guidelines are submitted to the board of directors for discussion, each independent director's opinions shall be taken into full consideration, and their objections and reservations expressed shall be recorded in the minutes of the board of directors meeting. An independent director that is unable to attend a board meeting in person to express objection or reservation shall provide a written opinion before the board meeting unless there is a legitimate reason to do otherwise, and the opinion shall be recorded in the minutes of the board of directors meeting.

For Group enterprises and organizations that apply these Procedures and Guidelines which have established supervisors, the supervisors shall be subject to the same aforementioned Procedures and Guidelines as the directors, managerial officers, employees, mandataries, and persons having substantial control of the Company.